



SERVICE NOTICE

SUBJECT: GARMIN G1000; SERVICE ADVISORY 1309 Rev. B
EFFECTIVITY: KODIAK 100 Series Aircraft

BACKGROUND

Reference attached Garmin Service Advisory 1309 Rev. B.

DISCUSSION

Quest Aircraft Company recommends that attached Garmin Service Advisory 1309 Rev. B be examined immediately and the recommendations therein be followed.

INSTRUCTIONS

Reference attached Garmin Service Advisory 1309 Rev. B for information.

Quest Customer Service

Service Notice: SN13-03

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SERVICE ADVISORY

NO.: 1309 Rev. B

TO: Owners/operators of Garmin G1000, G1000H, G950, G900X, G500, G500H, G600, Cirrus Perspective™, and Embraer Prodigy® Integrated Flight Deck Systems, and Garmin Dealers/Installers

DATE: April 04, 2013

SUBJECT: Verify displayed heading is not noticeably drifting prior to takeoff

REVISION B: Adds updated information regarding the causes for heading drift and additional pilot action.

AFFECTED PRODUCTS

Garmin G1000, G1000H, G950, G900X, G500, G500H, G600, Cirrus Perspective™, and Embraer Prodigy® Integrated Flight Deck Systems equipped with GRS 77/77H AHRS (Attitude Heading Reference System).

DESCRIPTION

Garmin has received a very limited number of reports of a temporary loss of heading and attitude (provided by the AHRS) displayed in the products noted above. There are two possible causes.

- Moving the aircraft on the ground (e.g., towing operations) during the first 10 seconds after turning on power to the AHRS (when power is applied to a PFD, power is also applied to the associated AHRS)
- Magnetic interference introduced near the magnetometer(s) during AHRS initialization (i.e. during the 60 seconds following power up of the AHRS)

Either of the above conditions can cause noticeably drifting heading to be displayed on the PFD (Primary Flight Display) prior to takeoff. Noticeably drifting heading may induce a temporary loss of PFD displayed heading and/or attitude information after takeoff and during climb.

NOTE

For the purpose of this alert, “noticeably drifting heading” occurs when the PFD heading is continuously turning in one direction at a rate of more than ½ degree per second when the aircraft is stationary. A constant heading offset on the PFD prior to aircraft movement is not an indication of this issue.

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PILOT ACTION

Do not move the aircraft on the ground during the first 10 seconds after turning on the pilot and co-pilot (if present) PFD(s).

Do not take off if the heading displayed on the PFD is noticeably drifting.