K O D I A K[®] 100 SERVICE NOTICE SN13-11

REVISION: 00 DATE: 09/30/2013

SERVICE NOTICE

SUBJECT: Garmin G1000 Service Advisory 1352 Revision A

EFFECTIVITY: KODIAK 100 Series Aircraft

BACKGROUND

Reference attached Garmin G1000 Service Advisory 1352 Revision A.

DISCUSSION

Quest Aircraft Company recommends that attached Garmin G1000 Service Advisory 1352 Revision A be examined immediately and the recommendations therein be followed.

INSTRUCTIONS

Reference attached Garmin G1000 Service Advisory 1352 Revision A for information. If you have any questions, please contact your local Garmin Dealer.

Quest Customer Service Service Notice: SN13-11

Phone: (208) 263-1111 Toll Free: 1(866) 263-1112 Email: customerservice@questaircraft.com



SERVICE ADVISORY

NO.: 1352 Revision A

TO: Garmin Aviation Service Centers and Owner/Operators of all

Cirrus Perspective®, Embraer Prodigy™, G1000, G2000, G3000, G5000, G900X, G950, GTN 6XX/7XX, and all GNS 4XXW/5XXW

products

DATE: September 16, 2013

SUBJECT: Incorrect Course During Turn Transition

AFFECTED PRODUCTS

The following products are affected by this advisory:

- Cirrus Perspective®, Embraer Prodigy™, G900X, G950, and G1000 products with GDU software 7.0X through 12.1X
- G2000, G3000, and G5000 products with GDU software version 2.00
- GTN 6XX/7XX series units with software versions prior to 5.0
- All GNS 4XXW/5XXW series units (not including the GNS 480)

DESCRIPTION

The course deviation indicator (CDI) may deflect in the wrong direction (away from the desired track) while making a course change between two intersecting legs of an active flight plan. This issue is most likely to occur if the aircraft deviates excessively from the desired track (DTK) during a planned course change.

PILOT ACTION

Pilots should monitor CDI guidance during flight plan course changes, especially when maintaining a large cross track error. Also, be aware that an autopilot armed for NAV capture during this condition will command the aircraft to follow the incorrect CDI guidance. If this condition occurs, maintain positive control of the aircraft and manually activate the appropriate flight plan leg to establish the correct CDI deflection.

RESOLUTION

This issue will be fixed in a future software release.

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