



SERVICE NOTICE

SUBJECT: Garmin G1000 Service Advisory 1363 Revision A
EFFECTIVITY: KODIAK® 100 Series Aircraft

BACKGROUND

Reference attached Garmin G1000 Service Advisory 1363 Revision A.

DISCUSSION

Quest Aircraft Company recommends that attached Garmin G1000 Service Advisory 1363 Revision A be examined immediately, and the recommendations therein be followed.

INSTRUCTIONS

Reference attached Garmin G1000 Service Advisory 1363 Revision A for information. If you have any questions, please contact your local Garmin Dealer.

Quest Customer Service
Service Notice: SN13-14
Phone: (208) 263-1111 Toll Free: 1(866) 263-1112
Email: customerservice@questaircraft.com

SERVICE ADVISORY

NO.: 1363 Rev A

TO: Garmin authorized dealers and owners/operators of G1000, Cirrus Perspective®, Embraer Prodigy™, G950, G900X, G2000, G3000, and G5000 Integrated Avionics Systems, GTN series, and GNS 400W/500W series navigation systems

DATE: November 19, 2013

SUBJECT: User-modified terminal procedure stored in a Flight Plan may cause error condition

AFFECTED PRODUCTS

This issue affects all G1000, Cirrus Perspective®, Embraer Prodigy™, G950, G900X, G2000, G3000, and G5000 Integrated Avionics Systems, GTN series, and GNS 400W/500W series navigation systems.

ISSUE

In some cases, a user-modified published procedure saved by the operator as part of a stored flight plan can be corrupted after the Navigation Database is updated. Activating this corrupted flight plan can cause intermittent recurring “red-x’s” to appear on the displays and/or intermittent recurring loss of displayed navigation data.

PILOT ACTION

Never modify or delete waypoints within a published procedure and then save the procedure as part of a stored flight plan for later use. Additionally, the crew should ensure that any saved flight plans that contain an instrument approach procedure from the database that has been modified are deleted.

If corruption of an active stored flight plan is suspected, activate a Direct-to flight plan to any point that is not a waypoint in the affected flight plan. Next, delete the affected stored flight plan. The same flight plan may be recreated and flown. If the flight plan meets the criteria above, do not store the flight plan for later re-use.

RESOLUTION

This issue will be resolved in future software releases.